Last Updated: 16th Aug 2024

SureCloud Sub-Processors

PART A: Sub-processors processing personal data included in data uploaded by Customer or it's users to the SureCloud platform, as part of the services:

Sub-processor	Purpose	Location (by Country/Border)
Amazon Web Services EMEA SARL	Cloud Infrastructure	United Kingdom & European Union
Amazon Web Services, Inc.	Cloud Infrastructure	United States
Auth0	Identity and Authorisation services	European Union
ZenDesk	Support Services	European Union
Microsoft	MS Teams integration	Specific to customers Microsoft agreement and tenancy
UserPilot	User signposting	United States

PART B: Sub-processors processing personal data pertaining to SureCloud's prospects, customers, partners, service providers and suppliers as part of SureCloud's general operation:

Sub-processor	Purpose	Location (by Country)
Microsoft 365	Office Productivity	European Union
Microsoft Advertising	Lead/Opportunity Management	United States & European Union
Slack	Office Productivity	United Kingdom & European Union
SalesForce	Account Management	United Kingdom
HubSpot	Lead/Opportunity Management	United States
Linked-in	Lead/Opportunity Management	United States & European Union
Google Ad-words	Lead/Opportunity Management	United States & European Union
Contra	Website hosting	United Kingdom
Uberflip	Lead/Opportunity Management	Canada & United States
Lead Forensics	Lead/Opportunity Management	United Kingdom
Zoominfo	Lead/Opportunity Management	Canada & United States

Sopro	Lead/Opportunity Management	United Kingdom & European Union